



Strengthening eHealth for  
Cancer Prevention & Care



# eCAN App

## PRIVACY AND DATA PROTECTION POLICY

## **eCAN APP TERMS AND CONDITIONS**

**1. Purpose of the App:** This app is designed exclusively for the purposes of a scientific research project. It is intended to facilitate and contribute to the research by processing anonymous data obtained from input by participants in the study.

**2. Processing Transparency:** The app does not engage in any hidden processing activities. All data processing actions are openly documented and are conducted solely within the scope of the research project's objectives.

**3. No Fees Required:** Use of this app is provided free of charge. No payment or fees will be required from the users at any point.

**4. License Agreement:** This app is licensed, not sold, to users. By downloading or using the application, users agree to the terms of this license. The licensor retains ownership and maintains all rights, including copyright, over the app. The license is granted on the condition of active enrollment in the research project. Should the user withdraw from the project, or upon the project's conclusion, this license may be revoked. Additionally, the app developer reserves the right to terminate the license at their discretion, based on their assessment and judgement of the user's adherence to the terms and conditions, or for any other reason deemed necessary in the context of the research project's integrity and objectives.

**5. Use Restrictions:** Users must agree to utilize this application solely for the intended research purposes. Any use of the app for purposes outside of the specified research project is strictly prohibited.

**6. Safe and Secure Use:** Users are required to operate the app only under safe and secure conditions. They must refrain from utilizing the app in any environment or situation where its use could potentially lead to problems or unsafe conditions. The user assumes all responsibility for ensuring that the app is not used in any manner that may cause risk to themselves or to others.

**7. User Responsibility for Accuracy:** While not a contractual obligation, users are expected to provide accurate and truthful information when interacting with the application to the best of their ability. This is crucial for the integrity of the research project, as the quality and reliability of the research outcomes are directly dependent on the authenticity of the data provided by the users. Any intentional submission of

false or misleading data may compromise the validity of the research and is strongly discouraged.

**8. Commitment to Reliability:** There is a strong commitment from the developers to ensure that the application provides reliable responses and data as part of the overarching scientific research project. This dedication stems from the understanding that the results of the research may have the potential to benefit a substantial number of patients. However, users must acknowledge that the application is provided 'as is' for research purposes and not for diagnostic or treatment purposes.

**9. Contact Information of the App Developer:** the App Developer can be reached at the following addresses: [michalis.gemenaris@cut.ac.cy](mailto:michalis.gemenaris@cut.ac.cy)

By accepting these terms and conditions, users affirm their understanding and agreement to utilize the application in accordance with the aforementioned stipulations. Any violation of these terms may result in revocation of access and use of the application.

## DATA PROTECTION POLICY AND USER RIGHTS

This Data Protection Policy outlines the commitment of our application to safeguarding the privacy and personal data of our users. It has been crafted in alignment with the Apple App Store's terms and conditions and adheres to the stringent data protection standards laid out within those parameters. In particular, the app

- has been tested for crashes and bugs to verify that the app operates smoothly and safely,
- handles information and metadata thoroughly and precisely,
- contains updated and working contact information to reach the developer,
- has been made ready for full access allowing Apple to access to all features,
- provides, if any, clear explanations of all non-obvious features.

**1. Data Collection and Use:** Our application exclusively collects data that originate from the user's input. This data is devoid of any personal identifiers, ensuring that it cannot be traced back to any identifiable natural person. The sole purpose of this data collection is to enhance the functionality of the application and to advance our research objectives.

In particular:

*1.1. Exclusion of Operating System Data:* Our application is meticulously engineered to ensure that no data is collected from the operating system of the device it is installed on. This is a deliberate measure to prevent any unintended access to personal information that may reside within the operating system.

*1.2. GPS and Geolocation Hardware:* We affirm that our application does not access or collect any data from the GPS or other geolocation hardware of the device. Our commitment to privacy extends to ensuring that the user's location remains entirely private and untracked.

*1.3. Third-Party Health Applications:* The application stands independent and does not interface with, nor collect data from, other health-related applications whether developed by Apple or third-parties. Our data collection is confined strictly to the parameters set forth in this policy.

*1.4. Data Transmission Security:* All data transmitted back to the data controller is protected using standard commercial-grade encrypted communication protocols. These protocols are in place to safeguard the data during transfer, preventing interception or unauthorized access in accordance with industry best practices.

*1.5. Commitment to Data Security:* We are deeply committed to the security of our users' data both at rest and in transit. Our security measures are designed to protect data against unauthorized access, alteration, disclosure, or destruction and are regularly reviewed to ensure they meet the current industry standards.

*1.6 Limitation of Control Over External Processing:* The data controller does not have any control over the processing activities conducted by the smartphone and/or operating system manufacturer. Users should be aware that the data controller's purview is limited strictly to the application and does not extend to the device's inherent functionalities or data handling procedures implemented by the device manufacturer or operating system provider.

**2. Registration Data:** The email address provided by users for registration is composed of a series of alphanumeric characters. This design is intentional to prevent any correlation between the email and the personal identity of the user.

**3. Role of the Data Controller:** As the developer of the application, we assume the role of Data Controller, responsible for managing the personal data of our users in compliance with applicable data protection laws, including the GDPR.

**4. Scope of Data Processing:** Data processing activities are confined to what is necessary to fulfil our research goals and to adhere to legal mandates. No data of a personal or sensitive nature is processed beyond these purposes.

### **5. Data Processing Localisation**

All data processing activities, including but not limited to hosting and communications, are performed within the European Union, thereby ensuring compliance with EU data protection regulations.

**6. Appointment of Data Processors:** In accordance with Article 28 of the GDPR, we engage Data Centres and Internet Providers as Data Processors, which are rigorously selected to meet the high standards of data protection required by the GDPR.

All data processors engaged in handling the data collected through this application are bound by strict compliance with the General Data Protection Regulation (GDPR). By

using this application, users give explicit consent to the involvement of these data processors and to the processing of their data under the conditions stipulated by the GDPR.

**7. Disclosure of Personal Data:** We uphold a strict policy of not disclosing personal data to any third parties, except where required by law to public authorities with the necessary legal mandate.

**8. Data Retention Policy:** Data is kept for the period deemed necessary for research purposes and for an additional five years thereafter for the potential use in legal proceedings or for validating the research findings. Upon the conclusion of this period, all data will be permanently deleted.

**9. User Rights:** Users have the right to object to the processing of their data and hold several rights under the GDPR, including the right to fair processing and to the integrity, availability, and reliability of their data, as well as the right to deletion.

**10. Exercising User Rights:** Users can exercise their rights by contacting the Data Controller through the provided addresses. Verification of identity is required to process such requests, and a response will be issued within thirty days.

**11. Contact Information of the Data Controller:** being the Data Controller the same than the Developer, the contact details are those listed in section 9 of the Terms and Conditions.